ELECTRICITY DISTRIBUTION ENGINEERING SERVICES LTD

Quality Policy Statement

EDES are an electrical and civil engineering design and project management consultancy company, providing specialist overhead line, cabling, plant and substation design and installation services to the electricity distribution and associated industry.

As part of our Integrated Management System (IMS) certified to ISO 9001:2015 we will set appropriate quality objectives and develop a culture that ensures continuous improvement in our management system to enhance quality performance and customer satisfaction. As part of this process we are committed to understanding the risk and opportunities that need to be addressed to give assurance that the management system can be effective in achieving these objectives.

Adequate financial and physical resources are committed by the company for the necessary information, instruction, supervision and or training to allow staff to undertake their duties regarding quality matters

We are committed to delivering a service that meets our compliance obligations including the requirements of interested parties and customers:

1. Prior to any stage of our services we will determine the customer requirements and any statutory obligations to ensure that these requirements and obligations are clear and understood;

2. We will then review these requirements/obligations to ensure our capability to deliver, prior to making any commitments to the customer. If we do not have the capacity or capability, we will not provide the service;

3. For any new service requirement, we will embark on a disciplined control to ensure that quality objectives, customer requirements and statutory obligations are fulfilled;

4. Purchasing operations related to our service will be controlled to ensure that purchased product conforms to pre-set specifications both in quality requirements.

5. Service provision will always follow pre-set design procedures. Checks will be performed at each stage of service to ensure required conformity;

6. Any monitoring and measuring devices used to verify service conformity will be calibrated to ensure that records are accurate.

7. The company shall apply continuous improvement strategies to every aspect of our business, and this shall be the responsibility of everyone, in every activity, throughout the organisation.

All employees of EDES, are charged with promoting these aims, and are required to familiarise themselves with the relevant sections appertaining to their responsibilities within the company ‘Integrated Management System’. IMS Representatives will be nominated to assist in communications throughout the business and consultation will be facilitated by means of IMS Meetings as often as deemed necessary.

The Managing Director has ultimate responsibility for the implementation of the Quality Policy within the Business and will review the Policy annually as a minimum or as when the need arises.

Signed on Behalf of EDES Ltd

Mark Radcliffe

Managing Director

Date of Statement	April 2025
Date of Last Review	April 2026
Date of Next Review	April 2027